Resources for Expanding Internet Access to TN and Shelby County Residents

**COVID-19 Broadband Resources, Provided by TN Department of Economic and Community Development**

(Full Details Available [HERE](https://www.tn.gov/ecd/rural-development/tennessee-broadband-grant-initiative/tnecd-broadband-covid-19-resources.html))

**\*\*\*FAMILIES SHOULD START HERE\*\*\***

1. Go to <https://www.everyoneon.org/find-offers> to find Internet AND Technology offers in your area
2. Type in your Zip Code
3. Check boxes that match your household situation, including:
   1. 1+ student(s) living in your home
   2. Low-Income (household of four: at or below $49,000 annual income)
   3. Participate in the Free or Reduced Lunch Program at your school, etc.
4. Select from the list of available options. **Note there are offers for both Internet Access AND Devices**
5. If you have multiple options for internet service using the offer finder, you can use the table on the next page to compare your options and select the best match for your needs.

**Table: Detailed Breakdown of Service Providers and What They’re Offering:**

(Info Sourced from the [NDIA](https://www.digitalinclusion.org/free-low-cost-internet-plans/) and [TN ECD](https://tnecd.com/news/stay-connected-during-quarantine/))

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| **Internet Service Provider** | **Offer** | **Who Qualifies?** | **Online Application** | **Phone Application** | **Paper Application** | **Credit Check Required?** | **Deadline?** |
| AT&T | Two months of free service to new customers. $5/mo or $10/mo options thereafter.  Waiving all home internet data overage fees  No Deposit  Free Install | Income 135% or less than federal poverty line, households participating in National School Lunch Program/Head Start | [Application](https://www.att.com/shop/internet/access/#!/) | 1-855-220-5211 | n/a | Yes | April 30, 2020. |
| Comcast | First two months of service is free for new customers, then $9.95 per month plus tax.  No installation charge. Wi-fi modem is free. | Households eligible for public assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, SSI, and others. | [Application](https://apply.internetessentials.com/) | 1-855-846-8376 | No | No | April 30, 2020 |
| Spectrum/Charter | Free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps  Installation Fees Waived | Households eligible for National School Lunch Program (NSLP)  Community Eligibility Provision (CEP) of the NSLP | n/a | 1-844-488-8395 | [English](https://www.spectrum.com/content/dam/spectrum/residential/en/pdfs/spectrum-internet-assist/Nov2019_SIA_Eligibility_Form_FINAL_REV.pdf)  [Spanish](https://www.spectrum.com/content/dam/spectrum/residential/en/pdfs/spectrum-internet-assist/Nov2019_SIA_Eligibility_Form_FINAL_REV%20without%20phone%20number_Espa%C3%B1ol%20V3.pdf) | Yes |  |
| Century Link | Lifeline provides a discount of $9.25 on monthly service for qualified subscribers. | Income at or below 135% of the Federal Poverty Guidelines or participate in Federal Public Housing Assistance, Food Stamps, Medicaid, Supplemental Security Income (SSI) | [Application](https://nationalverifier.servicenowservices.com/lifeline) | 1-855-954-6546 | [English](https://www.centurylink.com/asset/aboutus/downloads/community/lifeline/NV_LL_Applications_.pdf)  [Spanish](https://www.centurylink.com/asset/aboutus/downloads/community/lifeline/NV_LL_Applications_Spn.pdf) | ? |  |
| PCs for People  (coverage provided through Sprint) | Internet service starting at $15.00 per month.  Mobile Hotspots | Income below 200% poverty level or be currently enrolled in an income-based government assistance program. | [Application](https://pcsrefurbished.com/sales/buyInternet.aspx)  (Note that you have to buy the modem for this one) |  |  | No | None |

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| **Free/Reduced Cost Mobile Plans** | | | | | | |
| Sprint | All orders on sprint.com will get free next-day shipping  Providing Unlimited data for 60 days to customers with metered data plans (effective 3/18)  Giving 20 GB of free mobile hotspot to customers with hotspot-capable devices (effective 3/18)  Waiving per-minute toll charges for international long-distance calls from the U.S. to CDC- defined Level 3 countries (effective 3/17) |  |  |  |  |  |
| T-Mobile | No data caps for mobile devices  $15 per month plus tax – half the price of T-Mobile’s lowest priced plan – for unlimited talk and text plus 2GB high-speed smartphone data, including access to T-Mobile’s nationwide 5G network. |  |  |  |  |  |